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Bib Data Sheet

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|---|---|-------------------------------|---|---|
| SERIAL NUMBER 09/604,199 | FILING DATE 06/27/2000 RULE - | CLASS 707 | GROUP ART UNIT 2171 | ATTORNEY DOCKET NO. 002950.P053 |
| APPLICANTS Robert H. Joyce, San Jose, CA ; Munisekaran Madhhipatla, Santa Clara, CA ; Allan Michael Moore, North Vancouver, BC CANADA; Rick A. Perotti, Morgan Hill, CA ; | | | | |
| ** CONTINUING DATA ***** | | | | |
| ** FOREIGN APPLICATIONS ***** | | | | |
| IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 10/10/2000 - | | | | |
| Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after met. Verified and <input type="checkbox"/> Allowance Acknowledged <input type="checkbox"/> Examiner's Signature <input type="checkbox"/> Initials | | STATE OR COUNTRY CA | SHEETS DRAWING 6 | TOTAL CLAIMS 52 |
| | | | | INDEPENDENT CLAIMS 3 |
| ADDRESS Blakely Sokoloff Taylor & Zafman LLP 12400 Wilshire Blvd Seventh Floor Los Angeles, CA 90025 | | | | |
| TITLE System and method for automated and customizable agent availability and task assignment management | | | | |
| FILING FEE RECEIVED 1266 | FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following: | | <input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit | |